

Programs

BS Information Systems
BS Information Technology
BS Applied Computer
Science

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Dr. Bill Kaghan



Education

- PhD in Technology and Innovation Management, University of Washington
- MBA in Management Information Systems, University of Washington
- BS in Electrical Engineering, University of Tennessee
- BA in Russian History, University of North Carolina

Professional Experience

Dr. Kaghan brings thirty years of experience as an R&D engineer, a technology manager/entrepreneur, an ethnographer of high tech workplaces, and a consultant on sociotechnical systems strategy and implementation to the Technology Institute at City University of Seattle.

He was born and went to elementary school outside of New Haven, Connecticut and crossed (with his family) the Mason-Dixon line to western North Carolina where he attended middle school and high school.

He earned a BA in Russian History from the University of North Carolina – Chapel Hill and earned a second undergraduate degree, a BS in Electrical Engineering, from the University of Tennessee – Knoxville. After earning his engineering degree, Dr. Kaghan took a job as an R&D engineer (Control Systems Analysis) at the Boeing Aerospace Company in Seattle where he worked on several NASA sponsored projects and completed a number of graduate courses in computer systems.

In the mid-1980s, he took a break from work and spent eighteen months in Taipei, Taiwan where he studied Mandarin Chinese and taught English as a second language to Chinese engineers. He also met his wife of thirty years, Suanty, while he was living in Taipei.

Subsequently, he earned an MBA degree from the Foster School of Business from the University of Washington – Seattle (with an emphasis in business information systems) and went on to earn a PhD in Technology and Innovation Management also from the Foster School of Business. His dissertation research was centered around a three-year participant-observer field study that he conducted at the University of Washington Office of Technology Transfer where he studied the office operations with a particular focus on the daily work of professional university technology transfer managers. During his time doing research, he was employed as an assistant technology transfer manager.

He has published several journal articles and book chapters on his research. Since graduating Dr. Kaghan has taught information systems and innovation management at several universities in the Puget Sound region and worked as a consultant on the design and implementation of complex sociotechnical systems. He has also remained active in the Seattle/Puget Sound entrepreneurship community.

Over the past several years, he has researched the evolution and operation of the entrepreneurial ecosystem in Seattle centered around social entrepreneurship and impact innovation.

At City University, Dr. Kaghan has taught a wide range of technology and management classes that draw on his diverse background and set of skills. Along with teaching, Dr. Kaghan manages the Bachelor's programs in Information Systems, Information Technology, and Applied Computer Science and assists in the management of the daily operations of the Technology Institute.