

Paul Rossman

Program

Management



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Education

- Ph.D. Leadership Studies, Gonzaga University
- M.S. Computing, Gonzaga University
- B.S. Mechanical Engineering, Kettering University

Professional Experience

More than 35 years of experience as an engineer, systems specialist, and educator.

- Created supply chain systems for major assembly lines and the development of multi-billion dollar innovations using aerospace technologies.
- Contributed expertise to some of America's largest companies, including Boeing — for which I served as an Engineering Troubleshooter for 25 years — GTE, and General Motors.
- Developed and managed one of the world's first working enterprise requirements planning (ERP) systems, enabling a division of Northrop Grumman to increase efficiencies and triple product production rates.
- Development of business online classes that exceed the transformational learning expectations of traditional face-to-face classrooms.

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- Business and academic emphasis on effective communication, information systems, leadership, and management.

Through ongoing research, I find leadership — including active listening and the sharing of energies — to play a critical role in innovations. Recent efforts include work with higher education organizations in the United States and Asia emphasizing needed concepts like “being in the present” and “shared relevance.”

Publications:

- *“Leadership Influence on Business Innovations: A Case Study of the Starbucks Coffee Company in 2008”* published – May 2010
- *“Adult Training – Implementation of Corporate Breakthrough Initiatives”* published – May 1999
- *“A Revision of the GMC Master Service Parts Warehousing and Distribution System”* published – August 1967
- Other post-graduate studies in Law (Western State University) and Business (Wayne State University)